

## **Complaints Procedure**

## Do you have a concern or complaint?

Food Banks Mississauga is committed to providing excellent service. We recognize that from time to time there may be inquiries, concerns, or complaints and we believe that our stakeholders have the right to tell us about them. Click to read our Complaints Policy.

To share a concern or complaint, please contact us directly at 905-270-5589 or by filling out the form in our Contact Us section.

To escalate a concern or complaint, please contact Food Banks Canada's Customer Experience Hotline at 1-877-280-0329 or complaints@foodbankscanada.ca.

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